

## 24 Hour Thermal Glass Automates I.G. Production

> > **New For. El. Line helps Toronto company exceed customer expectations for quality**

Toronto is widely considered the cultural, entertainment and financial capital of Canada. But now, it is also home to a fully automated, state-of-the-art IG production line designed specifically for 24 Hour Thermal Glass Insulation.

According to 24 Hour’s President, Galo Narvaez, his customers were looking for the best in energy efficiency and durability, and he decided to answer the call by adding a new automated Super Spacer® For. El. line to deliver optimal quality, consistency, efficiency and durability to his customers.

“We have been using Super Spacer for more than three years, and as interest in warm edge products has increased, we felt the need to penetrate this market to a larger degree,” Narvaez said.

“With the newly installed automated line, we are ramping up our production using Super Spacer to operate in two to three shifts, manufacturing approximately 800 IG units per shift.”

24 Hour Thermal Glass Insulation was founded in 1986 and currently operates from a 40,000 square-foot facility in

Weston, Ontario, a suburb of Toronto. When it was time to expand its high-performance product offerings, Narvaez and his team knew Super Spacer was the key.

“Super Spacer offered everything we were looking for,” Narvaez said. “In addition to superior durability and thermal performance, Super Spacer is proven to provide excellent gas retention ability – a feature that is very important to our customers.”

Narvaez also noted that Edgetech was available to answer all of his questions in an efficient and professional



manner. “I know that there is support there whenever I require assistance – customer service has been exceptional,” Narvaez said.

With automation, the 24 Hour team hopes to boost customer



24 Hour Thermal Glass President, Galo Narvaez

satisfaction with decreased lead times, improved aesthetics, durability, and last, but not least, improved production efficiencies.

“Manufacturing using Super Spacer on an automated For. El. line gives us the flexibility and cost advantage we need to stay competitive in an evolving

market,” Narvaez said. “This combination ensures our customers that we have a high-quality, aesthetically pleasing product with a quick

turnaround from order to delivery. Our customers have shown great interest and excitement in the availability of IGs made with Super Spacer, and we look to transition many of our product lines over the next few months.”

Longer warranties have also been a request among 24 Hour’s customers, and Narvaez now has the confidence to make this offering. After the transition to Super Spacer is complete, the company will announce a new warranty program. Narvaez also sees the relationship with Edgetech as a long-term partnership.

“We look forward to a long and prosperous relationship,” he concluded. “Edgetech is on the leading edge of product development and innovation, and we know we have an excellent partner as we look to expand into new markets.” 24 Hour Thermal Glass Insulation uses Super Spacer Standard and Premium in its IG, and currently manufactures 5,000-7,000 units per week.

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